



Groseth Light

This privacy policy applies to business processes in Groseth Light AS, hereinafter referred to as the Data Controller.

The declaration provides information about data processing carried out by the Data Controller and determines the purpose and means of processing as well as data processing we carry out on behalf of our customers based on their instructions. Processing personal data is necessary for us to be able to fulfill our contractual obligations and serve you as a customer. Personal data can also be used for the following purposes: Sales, contact with customer service, marketing, information and bookkeeping.

By providing us with your personal information, you agree to the practices and terms described in this privacy policy. If you have objections with regard to our processing of privacy, you also have the opportunity to complain to the Norwegian Data Protection Authority.

Information collected

Information can be registered and stored when you register on our online shopping solution www.grosethlight.com and when you are in contact with sales and support via our services.

Where do we store information about you - and where do we share information about you with others?

Our e-commerce platform is provided by Woo Commerce.

Woo Commerce is our EDI solution provider. When you shop in our online store, information such as name, telephone number and address will be shared with transport companies for the printing of consignment notes and transport labels.

Subcontractors

The data controller also makes use of services provided by 3rd parties. Here are some of our subcontractors where information may be stored.

Stripe

If you pay with Stripe in the online store (or our physical store), your phone number will be sent to Stripe for further identification.

Klarna

If you pay with Klarna in the online store, personal information such as e-mail, name, address, social security number will be shared with Klarna for credit.

Paypal

If you pay with Paypal in the online store, personal information such as e-mail, name, address, social security number will be shared with Paypal for credit.

Vipps

If you pay with Vipps in the online store, personal information such as e-mail, name, address, social security number will be shared with Vipps for credit.

Google Analytics

Google Analytics is used for traffic analysis. IP addresses and visiting patterns are stored.

Tripletex

Tripletex is our accounting system and data necessary for bookkeeping is stored here like name/address/orders/invoice.

Transport companies:

We send packages with various transport companies and thus share information related to shipping such as name, telephone number and address.

Communication through e-mail and SMS

As a customer, you will be able to receive e-mails and SMS regarding your customer relationship. For example, we will send you e-mails/sms related to orders you have placed, sms with tracking number, forgotten password, information about your customer account, etc. This is defined as legitimate interest and consent will not be requested.

We also use e-mail for marketing and communication. As a customer of the Data Controller, you will receive newsletters at regular intervals, especially if you have given active consent to it. It is possible to unsubscribe from the newsletter by clicking on the unsubscribe link in the e-mails.



Groseth Light

Inspection and correction

You have a right to access the information registered about you. Access can also be obtained by sending an inquiry to post@grosethlight.com. If the registered information is not correct or is incomplete, you can demand that the information is corrected in accordance with the Personal Data Act.

Storage and deletion

Information that is no longer necessary for the purpose for which it was created is deleted from our systems.

Information on the use of cookies

A cookie is a small text file that is stored on your computer. We use cookies, among other things, to remember your login, password in encrypted form, to improve the user experience and as part of our marketing to new customers. When you visit our services, we set both temporary and permanent cookies. A temporary cookie is often deleted automatically when you close your browser, while permanent ones may remain on your machine. If you want to learn more about cookies, <http://www.aboutcookies.org> can be used.

The following cookies are used in our services:

We use cookies to, among other things, remember you as a customer and remember the contents of your shopping basket. Without cookies, an online store will not be able to function.

When our store solutions are used together with our payment solutions, cookies from the payment solutions are set. See the web pages of our payment solutions for more information.

Google Analytics:

Google Analytics uses cookies to analyze traffic.

Google AdWords:

We use advertising through Google's platform. Information cookies are used so that advertising can be targeted based on visitor patterns.

Facebook/Instagram/Youtube/TikTok/Snapshat:

We use advertising through the Facebook/Instagram/Youtube/TikTok/Snap platform. Information cookies are used so that advertising can be targeted based on visitor patterns.

Consent in the use of cookies

In accordance with Norwegian law, you have automatically consented to us storing cookies on your computer, if you allow this through the settings in your browser.

11.12.2022